



FOR IMMEDIATE RELEASE

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Winters Park Nursing and Rehab and Baylor Garland Receive Bill Aston Quality Improvement Award

*Partnership between skilled nursing facility and medical center
shows significant reduction in readmissions*

GARLAND, TX - TRISUN Healthcare is proud to announce that Winters Park Nursing and Rehab, in partnership with Baylor Medical Center at Garland, recently received first place in the Baylor Health Care System 2011 Bill Aston Quality Improvement Summit Awards. The "Partnering with Winters Park Reducing Readmissions Project" won the top honor for Quality Circle of Care.

The goal of this project was to reduce the number of readmissions to Baylor Garland after a patient had been discharged to Winters Park Nursing and Rehab. The evaluation period for the award was May 2009 through March 2011, although the project continues today due to its overwhelming success.

For twelve weeks during the evaluation period, the readmission rate from Winters Park to Baylor Garland was zero, and the overall readmission rate was eight percent. The readmission rate goal for healthcare providers, which is set by the Centers for Medicaid and Medicare Services, is 20 percent while Baylor's goal for this project was to reach a 14 percent readmission rate.

"We couldn't be more thrilled that we were able to dramatically reduce the readmission rate from our facility to Baylor Garland through stringent guidelines put in place as part of this project," Janet Marks, Winters Park administrator, said. "This award further affirms our staff's dedication to providing superior-quality

care for our residents. We also want to thank Baylor Garland for being an ideal partner and helping us not only reach, but exceed our readmission reduction goal.”

Reduced readmissions were achieved by putting hospital guidelines in place at Winters Park, which is not a requirement for skilled nursing facilities. Residents with conditions such as congestive heart failure, cardiopulmonary disease and chronic obstructive pulmonary disease are monitored closely, including daily weight checks and dietary monitoring in addition to in-depth disease education provided to the resident and family.

The Quality Improvement Summit Awards program, now in its fifth year, recognizes teams that have successfully set and sustained process improvements in one of Baylor’s Circle of Care goal areas—people, quality, service and finance. Nominations are made by Baylor Health Care System employees who have first-hand experience with the programs. For the 2011 awards, 176 programs were nominated and 45 were honored with the award, with one first-place winner in each of the goal areas. Winters Park and Baylor Garland continue to meet monthly to monitor project outcomes and data.

Texas-based TRISUN Healthcare manages Winters Park, a skilled nursing facility that provides the highest-quality care for residents in a comfortable, home-like setting. The facility provides services that include 24-hour skilled nursing care and medical rehabilitation, and emphasizes a holistic approach, encompassing physical, emotional and spiritual care.

For additional information about Winters Park Nursing and Rehab, please visit <http://www.trisunhealthcare.com/>

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About TRISUN Healthcare

TRISUN Healthcare is a Texas-based company that manages skilled nursing, rehabilitation facilities and assisted living centers throughout the state. TRISUN’s mission is to provide the best care and environment so that its residents look forward to each day and its associates enjoy a sense of pride and purpose. For more information, please visit www.trisunhealthcare.com.

About Harden Healthcare

Based in Austin, Texas, Harden Healthcare is a leading senior healthcare services provider. With services including home health, hospice care, assisted living, skilled nursing and rehabilitation, Harden serves the entire post-acute continuum of care. The company strives to provide the best care for its patients, and a sense of pride and purpose for its associates. Today, Harden's family of companies serves almost 40,000 patients a day in 14 states.